

Warranty

ASTARIGLAS® GP - Crystal Clear Acrylic Sheet 30 Years Limited Warranty

Astari Niagara Internasional hereby warrants that for a period of 30 years ASTARIGLAS® GP crystal clear acrylic sheet will comply in service with the performance specifications as follows:

Light Transmission

The light transmission for ASTARIGLAS® GP crystal clear acrylic sheet will not be less than 85%. The light transmission is measured by standard method of ASTM D 1003 on cleaned, unscratched and polished flat sample taken from the exposed sheet.

Yellowness

The yellowness index for ASTARIGLAS® GP crystal clear acrylic sheet is up to 1 when new. Depending on the design, application and climate, the Yellowness Index value will not be more than 7 delta higher during the period under warranty. The Yellowness Index is measured per DIN 6167 on cleaned, unscratched and polished flat sample taken from the exposed sheet.

CONDITIONS OF WARRANTY

1. The warranty period is 30 years from the original date of purchase of ASTARIGLAS® GP crystal clear acrylic sheet.
2. The warranty covers the quality of the sheets as delivered and in accordance with the following conditions :
 - 2.1 The sheets should be stored, handled, transported, used, cleaned, machined and installed in accordance with the manufacturer's instructions.
 - 2.2 The warranty does not cover any failure attributable to causes not usually associated with the normal use of ASTARIGLAS® GP crystal clear acrylic sheet and in particular does not apply to harm caused by chemical agent, cleaning fluids, unsuitable sealants or decorative material.
 - 2.3 The warranty does not cover sheets that have been exposed to corrosive materials and environments.

2.4 This warranty does not cover sheets that have been exposed to artificial light sources emitting intense amounts of UVB or higher energy radiation.

3. Astari Niagara Internasional shall have no liability under any circumstances for the cost of removal of defective sheets, or the installation of the replacement sheets, or for any consequential or incidental damage, loss or expenses of any kind whatsoever, including but not limited to injury to persons or property, loss of the use of the products, loss of profits, loss of goodwill, claims by clients of the customer (initial purchaser).
4. This warranty does not cover damage or failure by misuse, abuse or negligence, nor does it apply to sheets upon which repairs or alterations have been made other than by an authorized representative of Astari Niagara Internasional.
5. In order to make claim under this warranty, the customer shall produce a written notice accompanied by the original invoice from a seller showing the name and address, date of purchase, full product type and quantity to Astari Niagara Internasional within thirty days of discovery such defect or failure. Astari Niagara Internasional must be permitted without delay to inspect the defect and its potential causes on site or to have another party to do so on Astari Niagara Internasional's behalf. Any claim must be lodged before the end of warranty period.
6. In all terms and other conditions herein are fulfilled in such that the customer has a valid claim, Astari Niagara Internasional will replace the defective sheets through the local distributor from whom the materials were purchased. If the equivalent replacement material is no longer manufactured or supplied, the customer will receive a refund of the original purchase price. No other or further rights or claims of any kind shall be available hereunder.