

Mulford Plastics NZ LTD

Panelux[®] Product Warranty



Warranty coverage is subject to the terms, conditions, limitations, remedies and legal rights set forth below:

1. Aluminium Thickness: 3mm
2. Aluminium coil type: 3003 H24
3. Paint Film: COLOUR CODE: PANELUX COLOUR
Coated with: 2 layer roller coated PVDF
Coating thickness: White: $\geq 26\mu\text{m}$
4. The duration of this warranty (the "Warranty Period") shall be for 15 (colours) years and 20 years (black/white) for panels installed in New Zealand.
5. Mulford Plastics New Zealand warrants that during the Warranty Period the product will not peel, chalk or crack (except for such slight crazing or cracking as may occur on normal roll-formed edges or break bends at the time of roll forming or other fabrication of pre-painted panels, sheet or coil, and, which is accepted in the industry as standard) as a direct result of manufacturing defects.
6. Mulford Plastics New Zealand warrants that, in the absence of ponding or standing water, the product will not chalk in excess of a numerical rating of 8 during the Warranty Period when measured in accordance with the standard procedures specified in ASTM D-4214, Method D-659. Notwithstanding the foregoing, Mulford Plastics New Zealand makes no warranty against chalking for any embossed products that are installed 46° or more from the vertical.
7. Mulford Plastics New Zealand warrants that, in the absence of ponding or standing water, the product will not fade or change during the Warranty Period in excess of 5 ΔE units, (Hunter colour difference) when measured according to ASTM D-2244 on exposed paint surfaces which have been cleaned of external deposits and chalk. Notwithstanding the foregoing, Mulford Plastics New Zealand makes no warranty against fading or colour change for any embossed products that are installed 46° or more from the vertical.
8. This warranty covers only the particular defects described in this certificate, and, only if they arise during normal use and service. It does not cover defects attributable to causes or occurrences beyond Mulford Plastics New Zealand's control and unrelated to the manufacturing process, including but not limited to, faulty or improper installation, loading and discharge, normal weathering, exposure to corrosive atmospheres (such as those contaminated with salt spray, acid rain, harmful chemicals or vapors), high temperature, mildew, unreasonable use, misuse, physical abuse, accidental damage, vandalism, use of incompatible accessories, fire, flood, earthquake, lightening, ice or windstorms, or other acts of God, windborne objects, building settlement or structural failures (including walls and foundations) or the use of harmful cleaning compounds, are not cleaned and maintained in accordance with the Mulford Plastics New Zealand Maintenance Program*. Intermittent or continual submersion in water or any other liquid or solid material, deliberate damage, improper handling by erectors, improper fabrication of flat sheet, mechanical damage or any other physical damage. For purposes of this warranty, the product shall be deemed to have not been installed in an atmosphere contaminated with salt spray, if installed within 800m (measured from mean high tide) of any body of salt water. Mulford Plastics New Zealand recommends that there be a systematic fresh water rinse maintenance program in effect in areas of high salt concentration (such as adjacent to the seashore and/or an industrial atmosphere) so as to prevent the accumulation of concentrated salt deposits.
9. This warranty does not cover damage to the coating that occurs prior to the installation of the product, including, without limitation, contamination occurring during shipment of the product to the job site or during storage at the job site.
10. Clients should inspect the product's quality immediately after they received the products. Claims must be raised in writing within 10 days of the problems being notified to Mulford Plastics New Zealand.
11. In warranty days, if after inspection and the result indicates that quality flaw lies solely on Mulford Plastics New Zealand, Mulford Plastics New Zealand depending on the actual situation, will retrieve, replace, return products or return payment.
12. Clients should inform Mulford Plastics New Zealand in writing about quality problems, which are not valid if the products have not been examined by Mulford Plastics New Zealand or agreed in the written form, Mulford Plastics New Zealand will not be responsible for clients action.
13. The Warranty Period applicable to any refinished, repaired or replaced Product shall be for the remaining un-expired portion of the original Warranty Period.
14. This warranty may not be modified or changed except by a written document signed by an officer of Mulford Plastics New Zealand.

*For a copy of the Maintenance Program, please contact your local Mulford Plastics Branch or Installer.